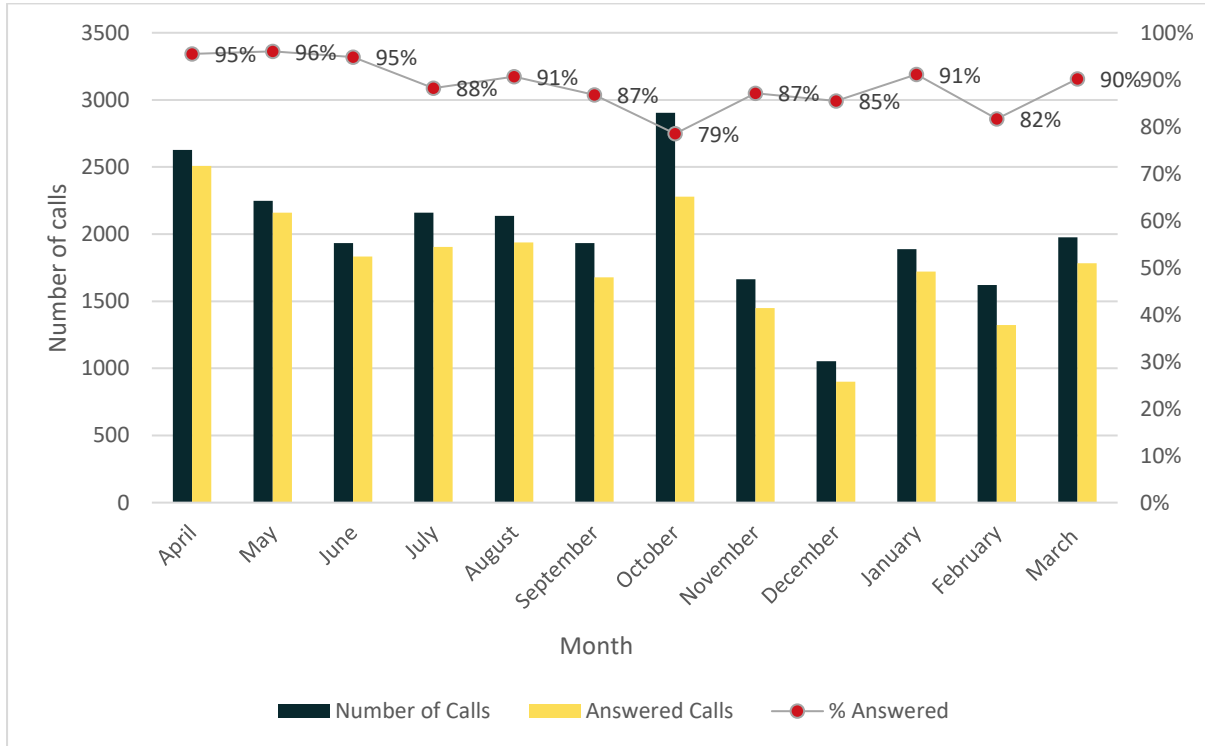


Appendix 3 - Number of telephone calls received

For the period 01/04/2022 to 31/03/2023, the number of phone calls received was 24,144.



For the period 01/04/2023 to 31/01/2024, the number of phone calls received was 18,268.

